

Returns RA Form

If we have conditionally accepted your return request and supplied you with a Return Authorisation (RA) number, you must fully complete, sign and send this form along with the returned product to: All Things RC, Unit 7 Kennards Enterprise Complex, 2215-2227 Castlereagh Road, Penrith NSW 2750

RA Number

Your Contact Information

Name

Email

Phone

I have read, understand and agree that:

- All returned products are in a saleable condition, which means they are undamaged, unused and in the original undamaged packaging.
- If the product I am returning was part of a package or I was provided with a free gift or discount on other products because I purchased the item; all of the associated products are also being returned and are in a saleable condition. If any of the associated products are not returned or are in an unsatisfactory condition, the price difference between the products regular price and what I paid for those items may be deducted from any refund or store credit I am provided with.
- I am responsible for the cost and safe return of the product and all associated products.
- Unless already provided, I will include proof of purchase (i.e. receipt) with the returned products.
- If the product I am returning includes a Lithium Polymer (LiPo) battery I will attach a Lithium Battery Warning Label to the outside of the packaging, notify the transport carrier that I am shipping a hazardous product and follow all necessary safety procedures for that carrier.
- I will suitably package the products to prevent any damage during return shipping and that I am responsible and liable for any damage or loss of the products during shipping.
- I have listed each individual item being returned on the second page of this form, including all RC vehicles, batteries, transmitters/controllers and chargers.
- If All Things RC determines that any of the returned products have been returned without an RA number or are not in satisfactory saleable condition, I will be responsible for the cost to return the products to me. If I do not pick-up or pay the cost to have the products shipped back to me within 30 days of my return being declined, All Things RC may take possession of or dispose of those products.

Name

Signature

Date

Note: We strongly recommend you use a postal or courier service which provides a tracking reference and transit insurance, because we cannot accept responsibility for loss or damage in transit. Damaged goods, however caused, will not be accepted for a Return.

List each item included in your return package

Qty	Item

Product Return Information

**Product
condition**

Unopened and unused Opened and unused Used

If the product has been opened or used in any way, describe to what extent below:

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**Reason for
wanting a
return**

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We are usually able to verify the products condition and proof of purchase within 5 business days of receiving the returned products and to process the refund, or supply store credit, within a further 5 business days. However, there are occasions where it will take longer. We will contact you by email or phone if we expect delays beyond our normal turnaround.